



ROYAL OAKS

Residential Community Owners Association, Inc.

11231 Richmond Ave., Suite D111

Houston, Texas 77082

www.rorcoa.com

Dear Residents,

We understand that effective communication and resolution of concerns are vital to the well-being of our community. To ensure that all issues are addressed promptly and fairly, we have established an escalation path for residents to follow when seeking resolution for concerns or disputes.

This structured process is designed to facilitate clear communication and efficient handling of issues, ranging from minor concerns to more significant matters. We encourage all residents to follow this path to ensure that your concerns are heard and addressed in a timely manner.

Community General Manager

Elise Campagna

General Manager

346-374-7364

ecampagna@pmghouston.com

Your Community Manager should be your first contact for help and guidance, but please reach out to the Community Director if you need further assistance:

Amanda Sisco

Senior Director: Sited Community Operations

713-865-2085

asisco@pmghouston.com

Thank you for your cooperation and commitment to maintaining a harmonious community.

Elise Campagna

General Manager

Royal Oaks R.C.O.A., Inc.